



VOLUNTEER AGREEMENT

Section I: Adherence to Standards

- A. I certify that I meet all required qualifications for a therapy animal team as required by Pet Partners at the time of my registration, including, but not limited to:
 - 1. I have known the animal the minimum required length of time.
 - 2. The ages of the handler and the animal meet the minimum requirement.
 - 3. My animal does not have a history of aggression towards animals or people.
 - 4. My animal has not ever seriously injured or killed another companion animal.
 - 5. My animal has never been encouraged or trained to bite, even as a part of dog sport, such as Schutzhund.
 - 6. My animal is reliably potty trained.
- B. I agree to abide by the most current versions of the Therapy Animal Program Code of Ethics, Standards of Professional Conduct, and Policies and Procedures as published on the Pet Partners website, conducting myself in a professional manner at all times.
- C. I understand it is my responsibility to provide Pet Partners with up-to-date contact information for my volunteer record to ensure that I receive Pet Partners communications.
- D. I understand I must cease visits if my therapy animal team registration expires.
- E. I understand it is my responsibility to report incidents that occur while volunteering as a Pet Partners therapy animal team without delay using the Incident Report Form. If an incident does occur, I will cease all Pet Partners visits immediately until I am told by Pet Partners that I may resume visiting.
- F. I understand Pet Partners assumes no legal responsibility for my actions, or those of my animal, in our role as a registered therapy animal team.

Section II: Insurance

- A. I understand that when performing volunteer activities as part of the Pet Partners Therapy Animal Program, I am covered by Pet Partners Commercial General Liability Insurance (CGLI) in respect to bodily injury and property damages I cause, and that:

1. Coverage under the policy is subject to the facts and circumstances of a loss and terms and conditions of the policy. Coverage is not guaranteed.
2. Claims under the CGLI policy must be submitted promptly and could be barred if submitted late.
3. If applicable, the CGLI policy might apply in circumstances where a therapy animal handler's homeowner's policy does not, or vice versa; or the two policies might both apply.
4. The CGLI insurance policy has limits in the amount of \$5,000,000 per occurrence.
5. Coverage for injuries suffered by therapy animal teams is limited to qualified medical expenses of less than \$10,000 for handlers. There is no coverage for injuries suffered by animals.
6. Therapy animal handlers registered with Pet Partners are individually responsible for monetary awards not paid by the policy.
7. Coverage is not provided for damages occurring between fellow therapy animal handlers or any other Pet Partners volunteers.
8. Coverage is not provided for damages caused by intentional acts or as a result of a therapy animal handler acting outside the scope of, or not in compliance with, Pet Partners' policies and procedures for volunteers.
9. Territory covered by the CGLI includes the United States of America (including its territories and possessions), Puerto Rico, and Canada.
10. Therapy animal handlers must maintain their volunteer status for the policy to be available (i.e., handlers) must receive no compensation for their volunteer services and must not incorporate a registered therapy animal while performing duties of their job. Reimbursement of nominal incidental expenses such as supplies can be allowed without jeopardizing volunteer status.
11. A copy of the CGLI policy can be obtained by submitting a request to operations@petpartners.org.

B. I understand volunteer insurance coverage will cease if my therapy animal team (or volunteer) registration expires.

Section III: Media

- A. I understand that, during therapy animal visits or when volunteers appear to represent Pet Partners (such as but not limited to community events or a media appearance), either by wearing Pet Partners clothing or ID badge or by identifying themselves as Pet Partners volunteers, any conduct that is in opposition to Pet Partners policies may be considered a violation of those policies and can be grounds for disciplinary action, up to and including dismissal from the Therapy Animal Program.
- B. I understand that, by becoming a Pet Partners volunteer, I give Pet Partners the right and permission to photograph or film me at any time while on duty. Pet Partners also has the right and permission to copyright and/or use and/or publish your name, images, or likenesses, including photographic, video, and digital, in which you may be

included. This includes any images or likenesses that you yourself submit to Pet Partners. These items are the sole property of Pet Partners and may be used for any Pet Partners purposes whatsoever, including, but not limited to the promotion of Pet Partners and its programs with no compensation to the volunteer.