



Pet Partners Policies and Procedures

1. I will be responsible for my animal at all times, considering their needs and well-being first.
2. I will adhere to the guidelines that are set forth in the Pet Partners Handler Guide and in associated updates at www.petpartners.org. This includes, but is not limited to:
 - Health requirements (Section 1.3)
 - Grooming and diet guidelines (Section 1.3)
 - Privacy and confidentiality (Section 2.2)
 - Infection prevention (Section 2.3)
 - Equipment and costumes (Section 3.1)

If Pet Partners and my facility have two different policies on the same topic, the more conservative of the two will apply.

3. I will visit only with animals that are registered with Pet Partners and with only one animal at a time. I understand that, for safety and liability reasons, visiting may not exceed 2 hours per team per day.
4. I will remain with my animal and hold the lead at all times. Animals must wear a collar, harness or head halter, as appropriate for the species, and be on lead at all times—including during breaks—and may never be tied to people, equipment, or furniture. Animals carried in a basket, towel, or in a handler's arms must also wear a collar or harness and remain on lead.
5. I will not borrow money or personal items or receive any personal gratuity or gift, such as money or jewelry, from the people that I visit. Likewise, I understand that it isn't routinely acceptable to give gifts to the people that I visit, even small gifts such as candy and cookies.
6. I will not charge a fee for services that I perform in my role as a therapy animal handler.
7. In the event of an accident or unusual occurrence, I will stop visiting immediately. I will report, without reservation, all details of the incident to Pet Partners and follow Pet Partners' direction, with the understanding that all information will be treated sensitively and with confidentiality.
8. I understand that I must obtain approved written permission from Pet Partners for each proposed use of Pet Partners' logo or name in conjunction with the logo or name of any other organization.